



# DOMESTIC SMARTMAIL PARCEL PLUS



Looking for reliable delivery service with shipment visibility? Trust our dependable service that offers flexible shipping options and superior advantages.

#### Maximum convenience for your residential shipping needs.

DHL SmartMail Parcel Plus™ is a full-service residential shipping solution providing customers with pick up, labeling, sorting and injection into the postal stream for final delivery. By leveraging the strengths of DHL eCommerce Solutions and our Workshare partnership with the U.S. Postal Service, customers benefit from network reliability, postal expertise and an array of value-added services.

#### DELIVERY TIMES



**Expedited Max:** 2/3 Transit Days

**Expedited:** 2-5 Average Transit Days

**Ground:** 3-8 Average Transit Days

#### A solution for all your needs.

DHL eCommerce Solutions has multiple service levels to meet your every business need. DHL SmartMail Parcel Plus Expedited Max boasts the fastest and most reliable service in our portfolio. As DHL eCommerce Solutions' premium parcel service, Expedited Max is the ideal fit for customers who are looking for a fast and predictable shipping option at a cost-effective price.

#### KEY FEATURES

- Reduced shipping costs
- Security and accountability
- Full tracking visibility via Customer Web Portal
- No delivery area or residential surcharge
- Flexible pick up times
- Convenient electronic invoicing
- Detail and summary billing available on the Customer Web Portal
- Saturday delivery (free of charge)
- ZIP Code validation
- Shipment Value Protection up to 100 USD
- Estimated delivery date

**DHL eCommerce Solutions— Excellence. Simply delivered.**

## ENHANCED SERVICES

- Address management
- Selective routing and delivery
- Free web-based tracking and piece-level visibility
- Delivery performance reporting and management
- Centralized reporting via the Customer Web Portal
- Email status update alerts
- Signature confirmation available for a fee
- Service disruption alerts

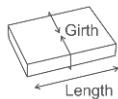
### A made-to-measure package for all your products.

In addition to DHL SmartMail Parcel Plus, you can choose from a robust product portfolio offered by DHL eCommerce Solutions – the quick and cost-effective solution for your direct marketing materials, parcels and catalogs to any major market worldwide. With DHL eCommerce Solutions as your partner for speed, accuracy and customized solutions, you can maximize your market potential.

**If you are interested in our services, contact us at 800-805-9306 or online at [logistics.dhl.com/e-commerce-us](https://logistics.dhl.com/e-commerce-us).**



## WEIGHT/SIZE LIMITS

<b>Weight</b>	1-25 lbs.
<b>Dimensions</b>	Length + Girth $\leq$ 50" Length: 27" maximum Width: 17" maximum Height: 17" maximum
<b>Packaging</b>	Must be securely packaged Must have a return address Must withstand a 3' drop without damage No USPS proprietary marking Must meet USPS machinability requirements
<b>Restrictions*</b>	Cannot contain First-Class Materials Limited amount of Dangerous Goods must be identified and approved
<b>Notes</b>	 Girth is $2W + 2H$ Parcels exceeding 50" in Length + Girth (L + 2W + 2H) will incur additional charges Parcels exceeding 84" in Length + Girth do not conform with USPS machinability requirements and will be returned to customer

Consult the Domestic Mail Manual (DMM) for complete descriptions on qualified parcels. \*COD not available