



INTERNATIONAL

PARCEL INTERNATIONAL STANDARD

Fully featured International Parcel solution covering every country up to 44 lbs. including postal customs clearance and tracking through to delivery.

DHL PARCEL INTERNATIONAL STANDARD

Delivery to every country including final delivery scans.

With the strength and reach of Deutsche Post and the United States Postal Service combined, DHL Parcel International Standard covers all 220+ countries and territories.

Duties and taxes paid by the receiver (DDU). No duties and taxes collection required at checkout. Instead, any applicable duties and taxes are collected by the postman at time of delivery.

Shipment weight up to 44 lbs. Leveraging the Universal Postal Union (UPU) Parcel Post network, DHL eCommerce can handle very large items, usually delivered by vans (not bicycles) by destination post offices.

Simplified postal customs clearance. DHL eCommerce manages all required postal 'CN' documentation for customs clearance into the destination country. Simply provide the accurate data and we do the rest.

Shipment Value Protection up to 100 USD. Providing peace of mind to you and your customer, with coverage of up to 100 USD per parcel, making it easy to protect yourself against loss or damage to goods while they are in transit.

WHY DHL eCOMMERCE?

Cost effective: DHL eCommerce's custom routing algorithms find the most cost efficient path to delivery, enabling better pricing for you and your customer.

Reliable transit times: DHL eCommerce's dynamic routing systems enable us to react and avoid network issues to maximize and maintain transit performance. We have a team specifically dedicated to ongoing performance monitoring to support quality of service for our customers.

Customer Web Portal: Robust online shipping management tool for online shipping, piece-level tracking, invoices and performance, and management reporting.

Consumer Tracking Portal: Dedicated online consumer tracking site for easy access to shipment updates. Track multiple shipments at a time.

Trade compliance support: Denied party screening, embargo and common commodity restriction screening to support your trade compliance using U.S., Germany, and United Nations requirements.

DHL eCommerce – Excellence. Simply delivered.

PRODUCT SPECIFICATIONS & INFORMATION

DHL Parcel International Standard			
Transit Times	Destination	Canada and Europe ¹	Rest of World
	Average Days	4-8	8-14
Maximum Weight	Pounds (lbs.)	Up to 44 ²	
Maximum Size	Length + Girth ³	< 118"	
	Length	≤ 47"	
	Width	≤ 23.6"	
	Height	≤ 23.6"	
Product Short Name		PLY	
Product ID		54	
Incoterms		Duties and Taxes Unpaid (DDU) ⁴	
Maximum Package Value		1000 USD	1000 USD ⁵
Shipment Value Protection (SVP)		100 USD Inclusive	
Additional SVP		•	
Dangerous Goods	Restricted	Canada Only ⁶	
Returns Management	Undeliverable	•	
	Intended	•	
Customer Web Portal	Online Shipping, Tracking, Reporting and Invoices	•	
Consumer Tracking Portal	Tracking Only	•	
Denied Party Screening		•	
Commodity Screening	Trade Compliance	•	
Embargo Screening		•	

¹ Austria, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Finland, Germany, Greece, Hungary, Ireland, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden & Switzerland

² Canada: Maximum weight = 66 lbs.

³ Girth is calculated as 2W + 2H

⁴ DDU = Duties and Taxes Paid by the receiver

⁵ Exceptions are a) China - max commodity is 1000 CNY, b) Canada - max commodity is 2500 USD

⁶ Dangerous Good - lithium batteries 'contained in the device they are intended to operate' to Canada only and must be <4.4 lbs.

If you are interested in our services, contact us at 800-805-9306 or online at [dhl-usa.com/ecommerce](https://www.dhl-usa.com/ecommerce).