



INTERNATIONAL

PARCEL INTERNATIONAL DIRECT

International Parcels up to 44 lbs. with delivery to e-commerce markets globally including end-to-end tracking and commercial customs clearance with an option for pre-paid duties and taxes (DDP).

DHL PARCEL INTERNATIONAL DIRECT

DHL eCommerce's most trackable product. End-to-end tracking with delivery confirmation to 210 countries and territories. DHL Parcel International Direct provides high visibility of your shipment which spans from pick-up through to delivery to keep you up-to-date on your shipment. This is important for consumers and IT platforms that require consistent updates.

Duties and taxes paid by the shipper (DDP). When using DHL Parcel International Direct with DDP, DHL eCommerce pays the duties and taxes and electronically invoices the merchant. The consumer pays any duties and taxes at checkout, not upon receiving the shipment, enabling a seamless delivery experience.

Global delivery. Whether you are entering the market or are an established global seller, DHL eCommerce gives you access to global e-commerce markets, providing you the reach to support your international B2C delivery needs.

Shipment Value Protection up to 100 USD. Providing peace of mind to you and your customer, with coverage of up to 100 USD per parcel, making it easy to protect yourself against loss or damage to goods while they are in transit.

WHY DHL eCOMMERCE?

Cost effective: DHL eCommerce's custom routing algorithms find the most cost efficient path to delivery, enabling better pricing for you and your customer.

Reliable transit times: DHL eCommerce's dynamic routing systems enable us to react and avoid network issues to maximize and maintain transit performance. We have a team specifically dedicated to ongoing performance monitoring to support quality of service for our customers.

Returns management: Solutions for intended and unintended returns available.

Customer Web Portal: Robust online shipping management tool for online shipping, piece-level tracking, invoices and performance, and management reporting.

Consumer Tracking Portal: Dedicated online consumer tracking site for easy access to shipment updates. Track multiple shipments at a time.

Trade compliance support: Denied party screening, embargo and common commodity restriction screening to support your trade compliance using U.S., Germany, and United Nations requirements.

DHL eCommerce – Excellence. Simply delivered.

PRODUCT SPECIFICATIONS & INFORMATION

DHL Parcel International Direct							
Destination Country	Average Transit Days	Maximum			Incoterms		Dangerous Goods Code
		Weight	Size (L+G) ³	Length	DDP ⁴	DDU ⁵	
Canada	3-10	66 lbs. ²	118"	79"	•	•	40 ^{2,7}
Australia	8-10	44 lbs.	79"	42"	•	•	Not Applicable
China ⁸	8-10	44 lbs.	79"	42"	•	•	
European Union ¹	5-10	44 lbs.	79"	42"	•	• ⁶	
Germany	4-7	44 lbs.	79"	42"	•	• ⁶	
Hong Kong	8-10	44 lbs.	79"	42"	•	•	
Israel ⁹	8-10	44 lbs.	79"	42"	•	N/A	
Japan	5-7	44 lbs.	79"	42"	•	•	
Mexico	4-5	44 lbs.	79"	42"	•	•	
New Zealand	8-10	44 lbs.	79"	42"	•	•	
South Korea	5-7	44 lbs.	79"	42"	•	•	
United Kingdom	4-6	44 lbs.	79"	42"	•	•	
Rest of World	3-6	44 lbs.	79"	42"	•	N/A	

¹ Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden

² Maximum limited quantities (DG code 40) weight from U.S. to Canada is 25 lbs.

³ L: Length; G: Girth; Girth is calculated as 2W + 2H

⁴ DDP = Duties and Taxes Paid by the shipper

⁵ DDU = Duties and Taxes Paid by the receiver

⁶ If the customer selects Incoterms DDU for Germany or European Union, the service will be converted to and invoiced as DHL Parcel International Standard

⁷ Minimum e-file version 15 is required

⁸ China Maximum Commodity value is CNY 1000 for Fish Oil

⁹ Israel Maximum Commodity value is 75 USD (DDP)

If you are interested in our services, contact us at 800-805-9306 or online at dhl-usa.com/ecommerce.