



INTERNATIONAL

PACKET INTERNATIONAL



The most cost efficient option to get a package under 4.4 lbs. delivered to any country abroad including postal clearance and tracking through to arrival in destination country.

DHL PACKET INTERNATIONAL

Highly economical solution up to 4.4 lbs. Leveraging the Universal Postal Union's (UPU) "Letter Post" standards, DHL Packet International utilizes the Post's most cost efficient delivery solutions.

Duties and taxes paid by the receiver (DDU). No duties and taxes collection required at checkout. Instead, any applicable duties and taxes are collected by the postman at time of delivery.

Delivery to every country. With the strength and reach of Deutsche Post and the United States Postal Service combined, Packet International covers all 220+ countries & territories. Milestone tracking on major movements in the U.S. and in-transport abroad. Visibility ends once the item arrives in the destination country.

Simplified postal customs clearance. DHL eCommerce manages all required postal 'CN' documentation for customs clearance into the destination country. Simply provide the accurate data and we do the rest.

Shipment protection included up to 100 USD per Bill-of-Lading (BOL).

WHY DHL eCommerce?

Cost effective: DHL eCommerce's custom routing algorithms find the most cost efficient path to delivery, enabling better pricing for you and your customer.

Reliable transit times: DHL eCommerce's dynamic routing systems enable us to react and avoid network issues to maximize and maintain transit performance. We have a team specifically dedicated to ongoing performance monitoring to support quality of service for our customers.

Customer Web Portal: Robust online shipping management tool for online shipping, piece-level tracking, invoices and performance, and management reporting.

Consumer Tracking Portal: Dedicated online consumer tracking site for easy access to shipment updates. Track multiple shipments at a time.

Trade compliance support: Denied party screening, embargo and common commodity restriction screening to support your trade compliance using U.S., Germany, and United Nations requirements.

DHL eCommerce – Excellence. Simply delivered.

PRODUCT SPECIFICATIONS & INFORMATION

DHL Packet International		
Transit Times	Average Days	4-8
Maximum Weight	Pounds (lbs.)	Up to 4.4
Maximum Size	Length + Width + Height	≤ 35.4"
	Length	≤ 42"
Product Short Name		PKY
Product ID		27
Incoterms		Duties and Taxes Unpaid (DDU) ²
Maximum Package Value		400 USD
Shipment Protection		Up to 100 USD per BOL
Dangerous Goods	Prohibited	
Returns Management	Undeliverable	•
	Intended	•
Customer Web Portal	Online Shipping, Tracking, Reporting and Invoices	•
Consumer Tracking Portal	Tracking Only	•
Denied Party Screening		•
Commodity Screening	Trade Compliance	•
Embargo Screening		•

¹ Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden

² DDU = Duties and Taxes Paid by the receiver

If you are interested in our services, contact us at 800-805-9306 or online at [dhl-usa.com/ecommerce](https://www.dhl-usa.com/ecommerce).