



INTERNATIONAL

PARCEL INTERNATIONAL DIRECT



Streamline your supply chain and ship directly to your consumers in the U.S. with DHL Parcel International Direct from Canada

Opening the door for direct-to-consumer distribution. Are you a Canadian-based company exporting your goods from Canada into the U.S.? Would you like to streamline your supply chain, reducing both cost and complexity?

Reduce costs and complexity by shipping directly to your customers. DHL Parcel International Direct is the perfect solution for your direct-to-consumer needs. We offer an integrated end-to-end solution including pick up, line haul to the U.S., customs clearance and U.S. distribution leveraging our United States Postal Service (USPS) Workshare partnership. With our well-established global network and best-in-class logistics expertise, DHL eCommerce offers you just the support you need.

Customs clearance – one less thing to worry about. Parcel International Direct provides free-domicile delivery for your parcels, so there are no hidden costs or unpleasant surprises.

DELIVERY TIMES



U.S. Priority: 3-6 Average Transit Days

U.S. Standard: 5-9 Average Transit Days

For your convenience, DHL eCommerce applies all customs documentation and provides you with an integrated customs clearance solution with scan events at each step of the process. Simply log onto our Web Portal at any time for the latest status updates. Plus, we provide EDI bill-back of duties and taxes (based on entry method)— just one more time-saver so you can focus on your business.

Partnering for success. We deliver innovative, customer-driven solutions, enhancing the supply chain and customer experience. Partner with us today and succeed!

ADVANTAGES AT A GLANCE

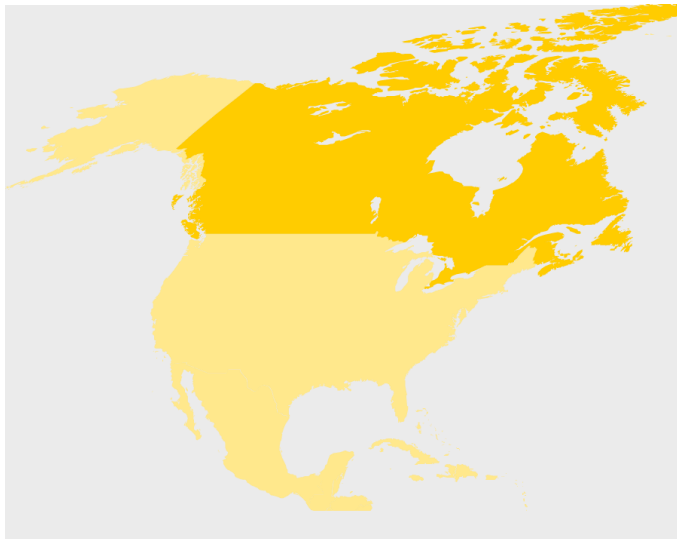
- End-to-end tracking and retailer/consumer visibility
- Shipment Value Protection up to 100 USD
- Delivery confirmation
- Fully integrated Web Portal
- USPS domestic label applied at origin
- Address management & returns handling
- Reliable transit times
- Single- source logistics solution

DHL eCommerce – Excellence. Simply delivered.

Our all-in-one solution includes:

- Pick up at origin (if required)
- International line haul
- Origin labeling and processing
- Customs clearance (Informal entry options available, Section 321)
- Delivery through our USPS Workshare network
- End-to-end tracking and performance reporting
- Customer-specific solution consultancy and design
- EDI billing for duties and taxes (when applicable)
- USPS IMpb label applied to parcels for the "U.S. look"

Deliver to your consumers in the U.S. from across Canada.



If you are interested in our services, contact us at 800-805-9306 or online at dhl.ca/ecommerce.

WEIGHT/SIZE LIMITS

Weight	15 lbs. / 6.8 kg maximum
Dimensions	Length: 4" / 10 cm minimum Width: 4" / 10 cm minimum Length + Girth: 50" / 127 cm maximum
Visibility	<p><i>Note: Girth is 2W + 2H</i></p> <ul style="list-style-type: none"> ▪ More than 15 scan points available via DHL eCommerce Webtrack ▪ Delivery confirmation

Piece level visibility

Piece level visibility provides status updates and peace-of-mind for customers & consumers.

- Immediate visibility upon posting your end of day manifest showing your shipments are en route to DHL eCommerce
- Confirmation that your shipments have been processed through our Canadian distribution center and en route to the U.S.

Delivered
FRONT DOOR/PORCH
Tue, February 28, 2017 at 5:09 PM CT
Houston, TX, US

From: RICHMOND HILL, ON CANADA To: HOUSTON, TX UNITED STATES

Date	Time	Location	Activity
Feb 28, 2017	5:09 PM CT	Houston, TX, US	Delivered
Feb 28, 2017	9:27 AM CT	Houston, TX, US	Out for Delivery
Feb 27, 2017	9:17 AM ET	Houston, TX, US	Processing Completed at Origin
Feb 27, 2017	5:57 PM ET	Mississauga, ON, CA	Manifested for Outbound Transportation
Feb 27, 2017	4:15 PM ET	Mississauga, ON, CA	Processed
Feb 27, 2017	5:16 PM CT	Houston, TX, US	Arrival DHL eCommerce Facility
Feb 27, 2017	7:13 PM CT	Grand Prairie, TX, US	En route to DHL eCommerce Distribution Center
Feb 26, 2017	4:41 PM CT	CANADA	Electronic Notification Received: Your order has been processed and tracking will be updated soon
Feb 25, 2017	9:13 PM CT	Grand Prairie, TX, US	Departure Origin DHL eCommerce Facility
Feb 24, 2017	1:25 AM CT	Melrose Park, IL, US	Processed
Feb 24, 2017	6:15 PM ET	Melrose Park, IL, US	Arrival DHL eCommerce Facility
Feb 23, 2017	7:57 PM ET	Mississauga, ON, CA	Processing Completed at Origin
Feb 23, 2017	7:57 PM ET	Mississauga, ON, CA	Manifested for Outbound Transportation
Feb 23, 2017	4:15 PM ET	Mississauga, ON, CA	Processed
Feb 23, 2017	3:34 PM ET	Mississauga, ON, CA	Arrival DHL eCommerce Facility
Feb 23, 2017	2:41 PM ET	CANADA	En route to DHL eCommerce Distribution Center
Feb 23, 2017	2:27 PM ET	CANADA	Electronic Notification Received: Your order has been processed and tracking will be updated soon