DHL OCEAN CONNECT LCL
KEEPING YOUR PROMISES AND DEADLINES

At DHL we know the importance of helping our customers meet their promises and their deadlines. That’s why when you ship with our DHL Ocean Connect LCL services you ship with certainty.

The LCL business works on the basis of consolidating several smaller shipments either from different shippers and/or different consignees into one container. You will enjoy a simple flat ocean freight rate per CBM or TON for the actual shipment size booked. DHL Global Forwarding (DGF) operates our own Non-Vessel Operating Common Carrier (NVOCC), Danmar Lines (DL). Danmar Lines bills of lading are issued as carrier to you, these include all INCO terms, door-to-door or any other combination.

Operating our own DHL Ocean Connect LCL network globally, we serve more than 45,000 point pairs with over 2,800 scheduled LCL direct sailings per week. Managed from end-to-end with our own network experts, DHL Ocean Connect LCL ensures predictability in your supply chains, keeping deadlines – and promises – towards your customers.
Our DHL Ocean Connect LCL offers more frequency and better reliability, helping you to reduce inventory. It provides you with the confidence of delivering cargo on time and enables you to sell more to your customers.

**INDUSTRY EXPERTISE AND SECURITY**

With DHL, you know that you’ll consistently receive the expertise and security you demand at all times.

- Trained OFR experts throughout the supply chain handle your LCL cargo globally
- We have industry expertise in many sectors including Automotive, Technology, Chemicals, Retail, Life Sciences and Healthcare, Consumer, Engineering and Manufacturing and Energy
- We operate in our own/approved warehouses at all locations, both at origin and destination, with defined security processes and procedures

**THE SCALE TO OFFER MORE**

Our scale, financial strength, consistent track record and reliability mean you can count on us to deliver the LCL service you need.

- More ocean loops and services in LCL than any other single freight forwarder, with access to every major container port in the world
- On the ground presence in over 180 countries and territories, over 60 national gateways and nine multinational gateways with local expertise in every country we serve
- Access to 45,000 point pairs with over 2,800 weekly LCL direct services, through a single provider

**RELIABILITY, FLEXIBILITY AND EFFICIENCY**

A key client of the top ten worldwide carriers, we have planned space protection in all LCL point pairs, and offer a Shipped as Booked policy.

- Unique DHL Ocean Connect LCL services complimented by our multi and single country consolidations (when multiple shippers can be combined into FCL dedicated buyers’ consolidation containers)
- Our six Sigma trained logistics specialists work with you to identify opportunities, recommend ways to improve performance and drive down costs along the supply chain
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<tr>
<th>PRODUCT FEATURES</th>
<th>ADVANTAGES (vs. COMPETITORS)</th>
<th>CUSTOMER BENEFITS</th>
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<tr>
<td>We offer access to 45,000 point pairs with over 2,800 weekly LCL direct services to and from all major ports and inland points. This includes planned space protection from every major container port in the world.</td>
<td>More weekly direct services than any other freight forwarder.</td>
<td>Reliable and predictable transit times</td>
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<td>More direct services cutting transit times to a minimum and avoiding transhipment and double handling.</td>
<td>Cargo is handled and checked in our own/approved warehouses at all locations.</td>
<td>Direct services deliver much faster transit times compared to transhipment services</td>
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<td>We’re on the ground in over 180 countries and 850 locations worldwide, offering more ocean loops and services than anyone else.</td>
<td>Export and import from more locations worldwide.</td>
<td>Reduced risk of damage, miss-routing or loss.</td>
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<td>A huge variety of different pick-up and delivery options.</td>
<td>Customizable options to move cargo worldwide.</td>
<td>Access to a global network.</td>
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<td>We operate to the highest standards in the industry, and our DHL Ocean Connect LCL services are provided by over 4,000 trained specialists in more than 330 locations.</td>
<td>Containers are controlled and monitored, from loading to arrival.</td>
<td>Flexibility, speed and efficiency.</td>
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<td>Controlled OFR shipments – using a wide range of quality controlled equipment types Worldwide availability</td>
<td>Multiple departures and containers enable segregation of incompatible dangerous goods classes.</td>
<td>Improved reliability and door-to-door security.</td>
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<td>Accommodates dangerous and long length goods (exceeding 5.8 meters)</td>
<td>When you book a specific sailing schedule, the shipment is moved on that schedule regardless of whether the container is full.</td>
<td>Access to different container sizes and multiple departures through one provider.</td>
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<td>Shipped as Booked policy.</td>
<td>Customs experts in nearly all countries in the network.</td>
<td>Cuts the possibility of shipments being ‘rolled over’</td>
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<td>Import/export customs brokerage.</td>
<td>Free online tool, DHL Interactive (DHLi).</td>
<td>Reliable transit times</td>
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<td>All orders can be tracked 24/7 online Regular email reports are provided to stakeholders</td>
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<td>Fewer delays</td>
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<td>Avoid delays through customs.</td>
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<td>Full online visibility on shipment level.</td>
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What are the advantages of using LCL over FCL?
LCL is ideal for shipments which do not need the
capacity and cost of a FULL container.
With DHL Ocean Connect LCL you “pay for what
you use”, and it is significantly less than what you
pay in any other mode of transportation. This
means you can cost effectively send your goods
immediately without having to wait for enough
cargo to fill a full container.

Aren’t goods more likely to be damaged
in LCL containers?
At DHL, your cargo is handled and checked in
our designated container freight stations (CFS)
at all locations. This reduces the risk of damage,
miss-routing or loss.

I’ve heard LCL containers get ‘bumped’
more often by carriers – is this true?
We negotiate top priority with carriers for our
DHL Ocean Connect LCL containers so they are
the last to get bumped (if at all) from a sailing.
Furthermore, we can offer planned space protection
from every major container port in the world. This
drastically reduces the possibility of our DHL Ocean
Connect LCL containers being bumped.

Don’t LCL services normally operate only on major
routes? I’ll end up shipping long distances on land.
We offer in access of 45,000 point pair combinations
with over 2,800 weekly LCL direct services to and
from all major ports and inland points, using a
spread of carriers over all alliances, providing
fastest transit time on direct services.

Won’t my goods suffer delays while you wait
to fill your LCL containers?
When you book a shipment with DHL Ocean
Connect LCL on a specific vessel, we will ship on
that vessel regardless of whether the container
is full. We call this ‘Shipped as Booked’ policy.

Are there any restrictions on what I can ship
via LCL?
In general, we ship everything that we can fit into a
container, provided the DG (Dangerous Good) class
of the cargo is accepted by the carrier (e.g. no live
plants, live animals, etc.).
The size and weight of your shipment might
restrict the ocean container required to move
your shipment.

What additional services can you offer?
Single country and multi country consolidation
are strengths for DHL, enabling you to optimize
container use in ocean freight operations. We have
a dedicated global team of security experts and
unique technical security solutions, and we offer
a range of information solutions from multimodal
Track and Trace, to full purchase order/vendor
management.

Why use a freight forwarder like
DHL Global Forwarding?
We eliminate all the pain and effort associated
with dealing with carriers, customs, compliance,
paperwork, etc. We can offer you value added
services as standard, including insurance, transport
to/from sea ports, security services, supply chain
consulting, etc. We operate our own DHL Ocean
Connect LCL network – no other freight forwarder
or carrier can offer this in equal coverage.

Aren’t freight forwarders more expensive
than dealing directly with the carriers?
Generally carriers don’t offer LCL services. In
addition, the majority of the cost for LCL occurs
outside of the port. So by controlling the volumes
and the total LCL chain we have far more control
over the rates we can offer you.
You can find out more about DHL Ocean Connect LCL online at www.dhl.com/oceanfreight or by contacting your local sales representative.